



useful tips you need to know
about our house . . .



TE CUENTO 3 · CHARMING HOUSES & LIFESTYLE



TE CUENTO 3 BAIONA

Our Baiona villa is a beautiful house towards the ocean, with a private pool and a vast outside area specifically designed for your delight. Enjoy the access point from the garden to the rocks for a sea bath at its purest!!

Should you need any advice during your stay, please do not hesitate to contact us at +34639894379 or +34639308623. In case we need to get into the property during your stay for maintenance purposes, we will previously contact you through the telephone number you've provided when making your reservation.

We count on you for taking care both of the house and its equipment during your stay in the interest of the next guests. Therefore all the rental rules must be strictly observed. Please be concerned about the neighbor's privacy and avoid loud noises during the rest hours. Parties, high volume music and loud noises are strictly PROHIBITED at any time.

Thank you for your cooperation and understanding. We hope you enjoy your stay and your home in the Galician Rias Baixas!!



MAIN DIRECTIONS TO THE HOUSE

CHECK-IN AND CHECK-OUT

Please let us know your arrival time at least two days before the check-in date. You should also inform us about the check-out time at least one day before your departure date.

Check-in is not allowed before 4:00pm and check-out time is at 11:00am at the latest. Keeping to the schedule in summer is a must, as our occupancy rate is very high during those months.

Notwithstanding the above, please let us know your trip info and any rescheduling you might need and we will do our utmost to help.

There is a 50 euros extra charge for late check-in (after 9:00pm). Check-in is not permitted after 11:30 pm.

NUMBER OF GUESTS AND IDS

People other than those in the guest party may not stay overnight in the property.

Guest should be over 25 years old and children and youngsters should never be left unattended.

All the members of the guest party must show their ID or Passport among the arrival, we will keep a copy of them.

The breach of any obligations hereunder will entitle the Homeowner to immediately expel all the members of the guest party and neither the rental rate nor the deposit shall be refundable.

WELCOME PACK

We have selected for you a variety of typical products from the local gastronomy, you will find them on the dining table, enjoy this gift which will hopefully contribute to make you feel at home since the beginning!

DAILY FRESH BREAD

Start the day putting your best foot forward with the complimentary fresh bread you will find every morning hanging from the main entrance door (except Sundays and holydays).

BEVERAGES

We provide complimentary tea and Nespresso coffee; find it on the kitchen's countertop since your arrival. Complimentary ice cubes are also available (inside the freezer).

You will also find a fine selection of alcoholic drinks (wine, champagne, spirits...) in the kitchen and in the cocktail cabinet towards the dining table. We've selected them for you; find the price list in the kitchen and please write down your consumptions in order to pay for them before checking-out.

CLEANING PRODUCTS

Freely dispose of the cleaning products you will find below the sink.

KEYS

We will provide you with two sets of keys, with 5 keys each:

- EXTERIOR (main entrance to the property)
- MAIN DOOR (main entrance to the house)
- DINING (sliding door from the dining room to the garden)
- KITCHEN (sliding door from the kitchen to the garden)
- SEA (access point from the garden to the sea, towards the belvedere)

Please make sure that all doors are locked when leaving the house.

The deposit shall not be refundable if the two sets of keys are not handed to the Homeowner when checking-out.



WIFI

Complimentary WIFI is provided inside the house.

User name: teCuento3
Password: BAIONA2013

CELL PHONE FOR DOMESTIC CALLS

We are providing you with a local cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls so we hope you also find it useful if you need to be reached by someone abroad. Find the number written down on the device.

Non domestic calls are not allowed, neither are calls to special numbers charging extra fees (i.e. numbers starting 901 or 902). You will be charged for these type of calls plus a 10 € penalty for each.

Please do not lose the device, if you do we will have to charge you with a 100€ penalty.

BEDDING AND LINENS

Regardless of the number of people staying at the house, you will find upon arrival every bed perfectly prepared for its use. You can freely decide the way you settle in the bedrooms. All bedding elements (sheets, covers, etc.) are 100% sateen cotton, we hope you enjoy it!

If you have kids or people that may need them, we leave at your disposal waterproof covers for the mattresses. Don't hesitate in asking for them at your arrival to prevent possible stains or damages to the mattresses.

The mattresses have also been carefully selected for your rest. They're made with individually wrapped coils and viscoelastic padding.

BATH TOWELS AND AMENITIES

On top of the beds, you will find a complete set of towels for each one of the guests staying at the hou

se. Each set includes 1 bath towel, 1 hand towel and 2 washcloths. All our towels are 100% cotton, embroidered in black ecologic linen.

These towels are not for outdoors use. For the beach or swimming pool, you will find black towels in the porch cabinet on the lower floor. You may use them freely.

All towels shall be returned on the departure day for cleaning and set up for other guests. In case of loss, a fix amount of 50€ will be charged for each towel, regardless size or type.

Each guest will also receive weekly a set of Molton Brown amenities for personal care (shower gel, shampoo, and moisturizing cream). This is a little gift we hope you enjoy as much as we do... we love this brand's products!

WATER AND ELECTRICITY

We invite you to collaborate with our purpose of taking care of the environment, making a responsible use of energy.

Please remember to put off the lights when you leave the house. Garden lights are programmed and will light and turn off automatically through a natural light detecting sensor.

Heaters inside the house have a sensor and will be programmed to maintain a nice temperature in the house during your stay. Please do not handle them.

The swimming pool purification system is also automatic. In case you find anything unusual in the water, please tell us and we will call the person of maintenance to check it. For safety reasons, please do not enter in the machinery room.

We also ask you to make a reasonable use of water, each day more valued on our planet. The house has an electric high capacity heater calculated to supply 8 standard showers one after the other. If you see that hot water runs out because all the guests use it at the same time, we please ask you a little bit of patience for water to heat again.

MAIN DIRECTIONS TO THE HOUSE

KITCHEN

In the kitchen you will find a dishwasher, washing machine, oven, microwave, fridge and freezer for your use. You will also find small domestic devices such as water heater, coffee maker, toaster or iron. The use of all of them is included in the rent rate. Please, let us know if you find any anomaly or problem while using these appliances.

You will also find all kinds of kitchen utensils, cutlery and dish sets in the kitchen cabinets and cupboards. Table cloths and serviettes are in the white chest of drawers in the dining room.

BICYCLES

In the porch of the lower level, next to the kitchen, you will find 2 bikes. These are for your use, at no cost. If you need more bikes or any kind of accessory such as kid seats, tricycles, etc., we have negotiated special prices for you in Baiona. Please check the details in the SERVICES chapter below.

CLEANING AND MAINTENANCE

Once a week we'll arrange for a cleaning service, with change of bedding and bath elements for stays of 14 or more days. For shorter stays, this service is not included. However, if you require any additional cleaning service, please let us know during the booking process. These services will be charged independently, and its price depends on the number of hours required. (Check the SERVICES chapter).

The house is handed over in clean condition, and the day of your departure should be left tidy. We'll do the final profesional cleaning for you and you can pay it on the check out day (Mandatory Final Cleaning price: 100€).

PETS

If you want to bring your pet with you they are admitted under certain restrictions. Please let us know at the moment you make your reservation so we can talk about your specific situation. In case you bring

your pet, the Final Cleaning service will cost an extra 50€ on top of the regular fee (totaling 150€). The deposit will increase by 250€, adding to a total 1250€, that will be returned to you at your departure, after checking the good condition of the house and garden.

CUSTOMIZED CUSTOMER SERVICE

We are always available at +34639894379 or at +34639308623 should you need anything during your stay.

Useful telephone numbers:

ER

T. 112

AMBULANCE

General. T. 061

Val Miñor. T. 986352011

POLICE

- Policía Nacional. T. 091

- Policía Municipal T. 986358011 / 608883002 (24h)

- Guardia Civil. T. 986355027

MEDICAL CENTER

Venezuela, 8. 36300 Baiona. T. 986 357 239

DRUGSTORES

- Farmacia Avda Monterreal, 2. 36300 Baiona.

T. 986355801

- Farmacia Plaza Castro, 2. 36300 Baiona.

T. 986385252

- Farmacia Sabarís. T. 986350808

GROCERY STORES

- EROSKI. Urb Os Tendales s/n Edif Bahia. 36300 Baiona. T. 986357057

- CARREFOUR. Avda. Sabaris, 16. 36393 Baiona.

T. 902202000



We want to share with you the list of our favorite restaurants around. Enjoy the magnificent Galician gastronomy either in one of these or in one of the many other restaurants nearby.

1. Very close to the house... You won't go for the decoration or for the atmosphere, yet for the joy of appreciating the best local tastes:

OS DA PONTE

Not attractively decorated, but their lobster rice is a must ("arroz con bogavante"). Seafood is also great.

Price. Mid-High cost

Address. Calle del Puente 10, 36309, Baredo

T. +(34) 986356194

Web. <http://www.osdaponte.com/>

ROCAMAR

Seafood and rice. Unevenly decorated yet great ocean views. The classic among the classics.

Price. High worthily prices

Address. Carretera de Rocamar, 36309, Baredo

T. +(34) 986357323

Web. <http://www.restauranterocamar.com/>

2. Within Baiona's downtown...

JAMONERÍA JAQUEIVI

Excellent Iberian ham and cheeses in a traditional atmosphere.

Price. Mid cost

Address. Calle Ventura Misa 45, 36300, Baiona

T. +(34) 986356157

O RINCON

Typical local food in a cozy and romantic place lightened with candles.

Price. Low cost

Address. Calle Ventura Misa 43, 36300, Baiona

T. +(34) 986356177



SOME OF OUR FAVOURITE RESTAURANTS

O REFUXO DE ANTON

Casual familiar restaurant with very good food at a unique nice price.

Price. Low cost

Dir. Calle Ventura Misa 44, 36300, Baiona

T. +(34) 986355039

PAZO DE MENDOZA

Not the archetypal hotel's restaurant. Worth trying its creative preparations with local ingredients.

Price. Mid-High cost

Address. Calle Elduayen, 1, 36300 Baiona

T. +(34) 986385014

Web. <http://www.pazodemendoza.com/>

VILLA ROSA

Drinks&Music at an awesome spot packed during the high season with fine-looking youngsters.

Price. Mid cost

Address. Avda Joselín s/n, 36300, Baiona

T. +(34) 986355148

Web. <http://www.villarosabayona.com/>

3. Inside the Parador... Don't miss the ancient fortress of Baiona's Royal Village where today stands the Parador Nacional de Turismo. Stroll around its beautiful walls with the ocean dominating the spot.

LA TABERNA DEL PARADOR

The perfect end after a stroll around the fortress. Awesome sunset and fine tapas

Price. Mid cost

Address. (Inside the fortress, before arriving to the man building). Av Arquitecto Jesús Valverde 3, 36300, Bayona

T. +(34) 986355000



4. Other places that also deserve your visit...

EL GRAN SOL

Seafood, seafood, and then, more seafood. Daily caught at the fishing port of *A Guarda*.

Price. High worthily prices.

Address. Carretera Circunvalación 13, 36780, A Guarda

T. +(34) 986610552

ANDURIÑA

Also great spot at *A Guarda* for supreme fresh seafood. High cost, though you get what you pay.

Price. High worthily prices.

Address. Rúa do Porto 58, 36780, A Guarda

T. +(34) 986611108

Web. <http://www.restauranteandurinha.com/>

ASADOR LOS ABETOS

Really good chargrill meat and fish.

Price. High

Address. Avenida Do Val Minor 89, 36350, Nigrán

T. +(34) 986368147

Web. <http://losabetos.wordpress.com/>

FIDALGO

Charcuterie and red wine, locals love it, nice price.

Price. Mid cost

Address. Av. Julián Valverde 79, 36393, Sabaris

T. +(34) 986354530



GUEST SERVICES AND ACTIVITIES... ENJOY THE SUPREME CUSTOMER SERVICE

Enjoy your vacation and leave the organization to us. We offer a range of Guest Services and Activities that we have selected for you. These Guest Services can be booked at the same time as your reservation, during a presentation by the person responsible for welcoming you or at any time during your stay.

Lots of our services and activities are included for our guests. Enjoy them complimentary on your holidays:

WELCOME PACK. A variety of typical products from the local gastronomy, the essence of Galician culture.

DAILY FRESH BREAD. We want you to start your day with energy, so every morning, you will find fresh bread on your door (except Sundays and holidays).

AMENITIES BY MOLTON BROWN. Enjoy a luxurious bathing experience that nourishes the skin and stimulates the senses.

BICYCLES. You have a pair of bikes at our house. Feel free to use them and explore the area.

MAID. Daily professional maid service (complimentary once a week for stays longer than 2 weeks).

LOCAL CELL PHONE. Spanish cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls, so it will be useful if you need to be reached by someone abroad.

BOOKING TAXI and RESTAURANT REQUEST. We will be glad to arrange these services for you.

WIFI. Keep connected at home at all times.



SERVICES

OPTIONAL SERVICES AND ACTIVITIES YOU MIGHT WANT TO BOOK

CÍES ISLANDS. Don't miss the most idyllic spot on the north coast: sail in our boat with our captain to the deserted Cíes Islands, with its white sand and crystal clear waters.

HIGH SEASON (June 1st to September 15th)

- **SAILBOAT** from RCY Baiona. (Max 12persons)
600€/day from M-F. 750€/day at weekend.
- **SAILBOAT** from RCN Vigo. (Max 6persons)
350€/day from M-F. 450€/day at weekend.
- **SAILBOAT** from RCN Vigo. (Max 8persons)
450-500€/day M-F. 500-600€/day weekend.
- **SAILBOAT** from Bouzas. (Max 10persons)
600€/day from M-F. 750€/day at weekend.
- **POWERBOAT** from RCN Vigo. (Max 8persons)
300€/day from M-F. 400€/day at weekend.

LOW SEASON (September 16th to 31st May)

- **SAILBOAT** from RCY Baiona. (Max 12persons)
450€/day.
- **SAILBOAT** from RCN Vigo. (Max 6persons)
250€/day.
- **SAILBOAT** from RCN Vigo. (Max 8persons)
300-350€/day.
- **SAILBOAT** from Bouzas. (Max 10persons)
450€/day.
- **POWERBOAT** from RCN Vigo. (Max 8persons)
300€/day from M-F. 350€/day at weekend.

NOTES: Sailing trips go from 10 am to 8 pm.
Captain service 150€/120€ (High/ Low)
Deposit for rentals without captain: 1.500€
Mandatory final cleaning: 40€
Petrol: will be charged separately depending on the actual consumption.

SAILING TOURS. Enjoy an unforgettable day-tour on one of our boats during which you will admire the beauty of the Galician coast and its beaches. Various excursions on offer.

- 8h tour (from 10am-6pm). 75€/person
- 4h tour (from 10am-2pm/4pm-8pm). 35€/person

NOTES: A minimum of 2 and 4 persons for each.



ON BOARD CATERING:

- **STANDARD** 20€/person
Pies, Spanish omelet, Russian salad, assorted fruits, dessert and soft drinks.
- **PREMIUM**. 35€/person
Assorted cheese and ham, 5 varieties of local seafood, pies, assorted fruits, dessert and soft drinks.
- **DE LUXE**. 52€/person
5 varieties of local seafood, paella, dessert and soft drinks.
- **BREAKFAST**. 9€/person
Hot drinks, juice, assorted pastries.

NOTE: All members of the party must pick the same menu. Price might change depending on the beverages you select.

FISHING. Practice your favorite sport or be a guest at the local professional fishing open water fishing boats.

- Check the prices depending on modality.

OTHER NAUTICAL ACTIVITIES

- Water skiing
- Windsurf (lessons available)
- Dinghy sailing for kids
- Surf (lessons available)

Check the prices depending on modality.





BEAUTY AND HEALTH AT HOME. In the comfort of the house, get all the ocean view body treatment that will enhance your stay with degree physiotherapist and beautician...

- Relaxing body Massage 1h. (45€)
- Beauty physiotherapy treatment 1h. (47€)
- Relieving Treatment and basic download 1h. (50€)
- Lymphatic drainage 1h. (50€)
- Treatment and diagnosis of rehabilitation and sports and trauma physiotherapy 1h. (55€)
- Facial cleaning
- Moisturizing facial treatment
- Pedicure
- Manicure

GROCERY SHOPPING PRIOR TO ARRIVAL. Select your groceries from our list on our website Select your groceries from our list on our website <http://tecuento3.com/index.php/en/grocery> and arrive to find them delivered and available in the house.

Store cost plus our management fixed fee of 55€.

MAID. Professional maid service:

- Daily (8h/day). 300€/week
- Daily live-in maid. Contact for price
- Hourly. 12€/hour
- Final cleaning. 100€

BABYSITTER. Profesional baby sitter english and spanish spoken to help you with your kids:

- Day time rate (from 9am a 8pm) 14€/hour
- Night time rate (from 8pm) 18€/hour

AIRPORT TRANSFER. To/from

- Vigo Airport. 40€ per trip
- Other airports. Contact for price

CHAUFFEUR SERVICE. Book a reliable chauffeur for day trips, shopping expeditions, or as a daily service.

- Chauffeur service: Contact for price
- Private tourist guide service. Contact for price



SERVICES



WINE AND GASTRONOMIC ROUTES.

Galicia is famous in all Spain for its extraordinary gastronomy and fabulous wines. It is precisely in the south half of Galicia where we find the three main appellations of origin: Rías Baixas, Ribeiro and Valdeorras, responsible for some of the best wines of the international scenery.

Getting to know the artistic and natural Galician heritage combined with an excellent meal outside of the touristy circuits will make for a complete and unforgettable experience.

We can help you organize any itinerary you imagine. Ask us, we'll be delighted to help you. Some ideas:

- Route through Ribeira Sacra and Sil canyons
- O Rosal wine route



SEAFOOD MEAL Delivered at home with or without waiter service. We go to Vigo fishers' market to pick up the best product available on a daily basis. Just fished out of the *Ría*.

- **BASIC** 30€/person
(Includes Zamburiña -Queen Scallop-, Centollo -Spider Crab-, Nécora and Buey de Mar)
- **DE LUXE** 65€/person
(Includes Bogavante, Almeja -Clam-, Ostra gallega -Galician Oyster-, Centollo -Spider Crab-, Nécora and Buey de Mar)

Guiding prices, depending on market and availability. Other combinations available

PRIVATE CHEF SERVICE. Meals and dinners conformed by the best local products carefully prepared by our chef. Let our chef delight you on a daily basis or in a special occasion. His international training has as a result a balanced cuisine, innovative and multicultural that will be the delight of your holidays!

- Meal or dinner starting at 35€/person. (Drinks not included)

QUEIMADA (ancient Galician drink) prepared the traditional way with "conxuro" (spell) included.

- 22€/person (minimum 6 persons)



RAFTING. Navigate rivers with an inflatable boat. Enjoy nature at its purest, encountering rapids and travelling through currents.

- 2 hours of navigation 33€/person
- 5 hours of navigation 66€/person

NOTE: Departures at 11:00 and 16:00. Price includes: helmet and certified life vest, neoprene suit and socks 5mm thick. Civil Responsibility Insurance. Personal Accident Insurance. Supervision and guidance given by certified teachers. CD containing pictures of your group's descent. On-land support person during all the experience.

HORSEBACK RIDING. Discover the countryside scenery on horseback: one day rides in the hills and rivers.

- Price: from 12€/person.
- Taylor made excursions are prepared, for experienced jockeys or beginners. Let your imagination flourish and we'll try to make it true: rides beneath the moon, routes for kids, countryside experiences including a picnic...

EXTRA BICYCLES. As we were telling you, you have 2 bicycles available at the house at no cost.

Anyway, in case you need more or a different kind of bicycles (folding bikes to carry on the car for excursions at further away places, tricycles, kid seats, etc.), we have negotiated special prices for rental with NORBIKE Company, at Bayona. You only need to show them our card and tell them that you are staying at the Te Cuento 3 house to have access to these special prices.



Norbike:

Add. Avenida Monterreal, 15. 36300 Baiona

T. +(34) 986355179

Web. www.norbike.es

SERVICES



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