



useful tips you need to know
about our house . . .



TE CUENTO 3 · CHARMING HOUSES & LIFESTYLE



TE CUENTO 3 CASTRILLO

This charming country house is located in Castrillo del Val, a little settlement next to St James' Way in the province of Burgos. The villa has been restored to its original splendor: the significance of its traditional origins is highlighted by the use of local materials. Limestone, timber beams and floors in natural pinewood give our house a unique atmosphere that combines the charm of history with the latest in comfort. All the interiors are decorated with superb antiques and art pieces bought in our travels all around the world. The 1.700 square meters leafy garden also has an enchanting dining area sheltered by a grapevine, ideal to prepare barbecues with friends.

Located in the middle of northern Spain, it is the perfect place from where to explore not only the extensive territory of Burgos, but also other main cities like Madrid (2h), Bilbao (1h) or San Sebastián (2h) among others.

Burgos is famous worldwide for its gastronomy, and of course for its red wines; note it is located between the two main Spanish wine regions, "Ribera del Duero" and "Rioja", so if you are a wine lover this is the place to be. You can visit some of the main centenary wineries and get all the insights from the production, first hand.

Should you need any advice during your stay, please do not hesitate to contact us at +34639894379 or +34639308623. In case we need to get into the property during your stay for maintenance purposes, we will previously contact you through the telephone number you've provided when making your reservation.

We count on you for taking care both of the house and its equipment during your stay in the interest of the next guests. Therefore all the rental rules must be strictly observed. Please be concerned about the neighbor's privacy and avoid loud noises during the rest hours. Parties, high volume music and loud noises are strictly PROHIBITED at any time.

Thank you for your cooperation and understanding. We hope you enjoy your stay and your home in Castilla!



MAIN DIRECTIONS TO THE HOUSE

CHECK-IN AND CHECK-OUT

Please let us know your arrival time at least two days before the check-in date. You should also inform us about the check-out time at least one day before your departure date.

Check-in is not allowed before 4:00pm and check-out time is at 11:00am at the latest. Keeping to the schedule is a must as our occupancy rate is very high. Notwithstanding the above, please let us know your trip info and any rescheduling you might need and we will do our utmost to help.

There is a 50 euros extra charge for late check-in (after 9:00pm). Check-in is not permitted after 11:30 pm.

NUMBER OF GUESTS AND IDs

People other than those in the guest party may not stay overnight in the property.

Guest should be over 25 years old and children and youngsters should never be left unattended.

All the members of the guest party must show their ID or Passport among the arrival, we will keep a copy of them.

The breach of any obligations hereunder will entitle the Homeowner to immediately expel all the members of the guest party and neither the rental rate nor the deposit shall be refundable.

WELCOME PACK

We have selected for you a variety of typical products from the local gastronomy, you will find them on the dining table, enjoy this gift which will hopefully contribute to make you feel at home since the beginning

DAILY FRESH BREAD

Start the day putting your best foot forward with the complimentary fresh bread you will find every mor-

ning hanging from the main entrance door (except Sundays and holydays).

BEVERAGES

We provide complimentary tea and Nespresso coffee; find it on the kitchen's countertop since your arrival. Complimentary ice cubes are also available (inside the freezer).

You will also find a fine assortment of some of our favorite wines. We have selected each grape for you to discover some of the best local wines and also some of the best from other Spanish regions. Find the price list in the kitchen and please write down your consumptions in order to pay for them before checking-out.

CLEANING PRODUCTS

Freely dispose of the cleaning products you will find below the sink.

KEYS

We will provide you with two sets of keys, with these keys each:

- GARDEN UPSTAIRS (entrance to the property on the upper garden. Direct to the countryside)
- GARDEN DOWNSTAIRS (entrance to the property on the lower garden. Direct to the village)
- LIVING ROOM (main entrance to the living room on the first floor)
- KITCHEN (door from the kitchen to the garden on the first floor)
- BEDROOMS (door from the bedrooms to the lower garden on the ground floor)
- GARAGE (door to the garage/woodshed)

Please make sure that all doors are locked when leaving the house.

The deposit shall not be refundable if the two sets of keys are not handled to the Homeowner when checking-out.



WIFI

Complimentary WIFI is provided inside the house.

User name: teCuento3

Password: CASTRILLO2013

CELL PHONE FOR DOMESTIC CALLS

We are providing you with a local cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls so we hope you also find it useful if you need to be reached by someone abroad. Find the number written down on the device.

Non domestic calls are not allowed, neither are calls to special numbers charging extra fees (i.e. numbers starting 901 or 902). You will be charged for these type of calls plus a 10 € penalty for each.

Please do not lose the device, if you do we will have to charge you with a 100€ penalty.

BEDDING AND LINENS

Regardless of the number of people staying at the house, you will find upon arrival every bed perfectly prepared for its use. You can freely decide the way you settle in the bedrooms. All bedding elements (sheets, covers, etc.) are 100% sateen cotton, we hope you enjoy it!

If you have kids or people that may need them, we leave at your disposal waterproof covers for the mattresses. Don't hesitate in asking for them at your arrival to prevent possible stains or damages to the mattresses.

The mattresses have also been carefully selected for your rest. They're made with individually wrapped coils and viscoelastic padding.

BATH TOWELS AND AMENITIES

On top of the beds, you will find a complete set of towels for each one of the guests staying at the house. Each set includes 1 bath towel, 1 hand towel and 2 washcloths. All our towels are 100% cotton, embroidered in black ecologic linen.

These towels are not for outdoors use.

All towels shall be returned on the departure day for cleaning and set up for other guests. In case of loss, a fix amount of 50€ will be charged for each towel, regardless size or type.

Each guest will also receive weekly a set of Molton Brown amenities for personal care (shower gel, shampoo, and moisturizing cream). This is a little gift we hope you enjoy as much as we do... we love this brand's products!

WATER AND ELECTRICITY

We invite you to collaborate with our purpose of taking care of the environment, making a responsible use of energy.

Please remember to put off the lights when you leave the house.

We also ask you to make a reasonable use of water, each day more valued on our planet. There is a heater inside the woodshed, both for heating the house and the water. It should not be manipulated by any circumstance. If you see that hot water runs out because all the guests use it at the same time, we please ask you a little bit of patience for water to heat again.

KITCHEN

In the kitchen you will find a dishwasher, the fires, oven, microwave and fridge for your use. You will also find small domestic devices such as water heater, coffee maker, toaster or iron. The use of all of them is included in the rent rate. Please, let us know if you find any anomaly or problem while using the-

MAIN DIRECTIONS TO THE HOUSE

The washing machine is inside the garage. You will also find there a portable clothes dryer as well as a small sink.

You will also find all kinds of kitchen utensils, cutlery and dish sets as well as clean table cloths and serviettes in the kitchen cabinets and cupboards.

BICYCLES

In the garage on the lower level, you will find 2 bikes. These are for your use, at no cost.

CLEANING AND MAINTENANCE

Once a week we'll arrange for a cleaning service, with change of bedding and bath elements for stays of 14 or more days. For shorter stays, this service is not included.

However, if you require any additional cleaning service, please let us know during the booking process. These services will be charged independently, and its price depends on the number of hours required. (Check the SERVICES chapter).

The house is handed over in clean condition, and the day of your departure, it has to be left tidy. We'll do the final profesional cleaning for you and you can pay it on the check out day (Mandatory Final Cleaning price: 75€).

PETS

If you want to bring your pet with you they are admitted under certain restrictions. Please let us know at the moment you make your reservation so we can talk about your specific situation.

In case you bring your pet, the Final Cleaning will cost an extra 35€ on top of the regular fee (totaling 110€). The deposit will increase by 250€, adding to a total 1250€, that will be returned to you at your departure, after checking the good condition of the house and garden.

CUSTOMIZED CUSTOMER SERVICE

We are always available at +34639894379 or at +34639308623 should you need anything during your stay.

Useful telephone numbers:

ER

T. 112

AMBULANCE

General. T. 061

Ambulancias Burgos T. 947237576

POLICE

- Policía Nacional. T. 091

- Policía Local T. 947288834/ 947288839

- Guardia Civil. T. 062/ 947244144

- Protección Civil. T. 947215691

FIREMEN

- Bomberos T. 080

MEDICAL CENTER

- Consultorio Castrillo del Val T. 947429075

- Hospital Universitario Burgos. T. 947281800

DRUGSTORES

- Bueno Saiz. Castrillo del Val. (2,5km)

Ctr. Logroño s/n T. 947421066

-Rojo Escudero. Carcedo de Burgos (3,4km)

Calle Mayor s/n T. 947484208

GROCERY STORES

- **ALCAMPO**. Centro Comercial Vía de la Plata
Av Castilla y León, 22. T. 947 21 72 40.

(Opening hours M-S 9AM-10PM. Sundays and
Holidays 10AM-10PM)

- **HIPERCOR**. Carretera de Madrid-Irún, Km 236
09001 Burgos. T. 947 27 90 0.

(Opening hours M-S 9AM-10PM. Sundays and
Holidays 10AM-10PM)

Gastronomy is one of the main local assets you should definitely enjoy while you are visiting the Castilian domains. Burgos is famous worldwide for its dishes, and of course for its red wines; note it is located between the two main Spanish wine regions, “Ribera del Duero” and “Rioja”.

1. Next to our house... In the surroundings of our house you will find a simple and delicious food. Take a note of these:

LA TABERNA DEL ABUELO LUIS

Good food in a charming old stone house with huge windows over the village. Great grilled meat and generous *tapas*.

Cost. Medium

Add. Calle Real, 1 09193 Carcedo de Burgos.

T. +(34) 947109000

MESÓN LOS CLAVELES

Also near to the house, Los Claveles is famous for their stews. Try the beans from “Ibeas”.

Cost. Medium

Add. Carretera de Logroño, 31. 09198 Ibeas de Juarros.

T. +(34) 947421073

Web. <http://www.restaurantelosclaveles.es>

EL TRASGU

A piece of “Asturias” in the middle of Castilia. Very close to our house, the perfect place for tasting supreme grilled meats and fish.

Cost. Medium

Add. Félix Pérez, 6. Cardeñadijo.

T. +(34) 947290255

Web. <http://www.trasgu.net>

2. Burgos city, down town...

CASA OJEDA

The classic among the classics. A temple of good food, the perfect place for tasting the traditional local cooking at its finest. The roasted baby lamb and the Castilian soup are a must.

Cost. High

Add. Calle Vitoria 5. 09004 Burgos

T. +(34) 947209052

Web. <http://www.restauranteojeda.com>



SOME OF OUR FAVOURITE RESTAURANTS AND WINERIES

LA CUEVA

Next to the Cathedral, La Cueva is another of the city's main classics. Enjoy its medieval atmosphere while tasting their superior river crabs (in summer).

Cost. Medium-High

Add. Plaza Santa Maria 7. 09003 Burgos

T. +(34) 947 20 86 71

Web. <http://www.restaurante-lacueva.es>

LA FAVORITA

Supreme fresh ingredients at a modern spot. Don't miss their "pinchos" served at the bar and try their excellent charcuterie.

Cost. Medium

Add. Calle de Avellanos, 8. 09003 Burgos

T. +(34) 947205949

Web. <http://www.lafavoritaburgos.com>

PUERTA REAL

Also located besides the Cathedral, just towards the ancient Saint Mary's Arch. Local connoisseurs love it for its roasted lamb.

Cost. Medium

Add. Plaza del rey San Fernando. 09003 Burgos

T. +(34) 947265200

Web. <http://www.puertareal.es>

3. Pinchos. Even Sunday is the main Pinchos' day, you would find every day in all the bars next to the Cathedral the famous local small plates or *tapas*. Somberrería and San Lorenzo streets get packed as everyone moves from one bar to the other tasting a different Pincho in each.

EL MORITO

Nice Price. Famous for its "Bravas" Potatoes and for its "Alpargatas", ideal for a quick lunch.

Cost. Low

Add. Calle Somberrería 27. 09003 Burgos

T. +(34) 947267555

**GAONA JARDÍN**

Almost hidden around the corner from El Morito, this small family managed restaurant is always a sure bet no matter the Pincho you order.

Cost. Medium

Add. Calle Somberrería 29. 09003 Burgos

T. +(34) 947265200

Web. <http://www.gaonajardin.com>

RIMBOMBÍN

Another tapas classic. The best "Alpargata" downtown (Iberian ham over toasted bread).

Cost. Medium

Add. Calle Somberrería 6. 09003 Burgos

T. +(34) 947261200

Web. <http://www.rimbombinburgos.com>

CASA PANCHO

Just one step from the Plaza Mayor and you will find this historical place. Excellent ingredients and even better wines.

Cost. Medium

Add. Calle de San Lorenzo, 13. 09003 Burgos

T. +(34) 947203405

Web. <http://www.barpancho.com>

MESON LOS HERREROS

Don't be surprised if once inside you hear the waiters shouting "un cojonudo!" It's the top tapa of this old "Meson", you should try one.

Cost. Medium

Add. Calle de San Lorenzo, 20. 09003 Burgos

T. +(34) 947202448

Web. <http://www.mesonlosherreros.es>

EL POLVORILLA

Also one of the reference sites for Pinchos. Fine cooked ingredients, amazing mini plates.

Cost. Medium

Add. Plaza del Cordón, 2. 09004 Burgos

T. +(34) 947257474

Web. [http:// www.polvorilla.es](http://www.polvorilla.es)

4. Off the city towards Madrid... There are some classics that never go out of fashion, especially convenient if you are drivinf from/to Madrid.

LANDA PALACE

The place where all the travelers going from the north to the south of Spain stop for its food and its beauty. If you are in a hurry just order the fried eggs and the “morcilla”, you won’t regret.

Cost. Medium-High

Add. Carretera de Madrid-Irún, km 235. 09001 Burgos

T. +(34) 947257777

Web. [http:// www.landa.as](http://www.landa.as)

MESÓN DE LA VILLA. ARANDA DE DUERO

It is almost one hour driving from the city, yet for many one of the best restaurants in Spain. Try the filled mushrooms or the frog legs, just delicious.

Cost. Medium-High

Add. Calle de la Sal, 3. Aranda de Duero, 09400 Burgos

T. +(34) 947501025

Web. <http://www.mesondelavilla.com>

CASA AZOFRA

Lamb and wine at its best. A peaceful spot next to the university of Burgos.

Cost. Medium

Add. Calle Don Juan de Austria, 22-24. 09001 Burgos

T. +(34) 947461050

Web. <http://www.hotelazofra.com>



SOME OF OUR FAVOURITE RESTAURANTS AND WINERIES



5. Wine tourism... If you are a wine lover this is the place to be. Let us help you coordinating a visit to the main centenary wineries and get all the insights from the production, first hand. We can also arrange a private wine tasting at home. (More info at "SERVICES").

BODEGAS PORTIA

On the road from Madrid to our house you can visit one of the modern top of the line wineries: *Portia*, a building designed by prestigious architect Norman Foster. The tour includes a tasting of two of their wines.

Add. Carretera N1. Km 170. Gumiel de Izán, 09370

T. +(34) 947102700

Web. www.bodegasportia.com

Here we suggest you a short list with some of our favourite wineries of the surroundings. There are thousands of them around, so do not hesitate to ask us if you are looking for something in particular.

LA RIOJA ALTA (www.riojaalta.com). This is one of our favorite wineries. Classic red wines including "Gran Reserva 904" which is one of their best (expensive) and "Viña Alberdi" which in my opinion is almost as good and much more affordable.

MARQUÉS DE RISCAL (www.marquesderiscal.com). A classic with a new look: if you are interested on modern architecture, the building of this winery was designed by Frank O. Gehry.

RODA (www.roda.es). Very acclaimed through the last years. Located in the heart of the region. You won't regret if you try it.

OSTATU (www.ostatu.com). You can find three different ranges both in quality and price, all of which are great.

PESQUERA (www.pesqueraafernandez.com). Elegant wines with intense bouquet of dark fruit marked by wood aromas. Crianza or Reserva... Both great!

ARZUAGA (www.arzuaganavarro.com). Both their Crianza and *Condado de Haza*, are splendid wines, fresh, creamy, and elegant with an impressive depth.

GUEST SERVICES AND ACTIVITIES... ENJOY THE SUPREME CUSTOMER SERVICE

Enjoy your vacation and leave the organization to us. We offer a range of Guest Services and Activities that we have selected for you. These Guest Services can be booked at the same time as your reservation, during a presentation by the person responsible for welcoming you or at any time during your stay.

Lots of our services and activities are included for our guests. Enjoy them complimentary on your holidays:

WELCOME PACK. A variety of typical products from the local gastronomy, the essence of Galician culture.

DAILY FRESH BREAD. We want you to start your day with energy, so every morning, you will find fresh bread on your door (except Sundays and holidays).

AMENITIES BY MOLTON BROWN. Enjoy a luxurious bathing experience that nourishes the skin and stimulates the senses.

BICYCLES. You have a pair of bikes at our house. Feel free to use them and explore the area.

MAID. Daily professional maid service (complimentary once a week for stays longer than 2 weeks).

LOCAL CELL PHONE. Spanish cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls, so it will be useful if you need to be reached by someone abroad.

BOOKING TAXI and RESTAURANT REQUEST. We will be glad to arrange these services for you.

WIFI. Keep connected at home at all times.



SERVICES

**SPECIAL EVENTS.**

Birthdays, christenings, communions, anniversaries ... Talk to us and surprise your guests with a unique and different celebration.

OPTIONAL SERVICES AND ACTIVITIES YOU MIGHT WANT TO BOOK

GROCERY SHOPPING PRIOR TO ARRIVAL. Select your groceries from our list on our website <http://tecuento3.com/index.php/en/grocery> and arrive to find them delivered and available in the house.

Store cost plus our management fixed fee of 55€.

MAID. Professional maid service:

- Daily (8h/day). 300€/week
- Daily live-in maid. Contact for price
- Hourly. 12€/hour

BABYSITTER. Profesional baby sitter english and spanish spoken to help you with your kids:

- Day time rate (from 9am a 8pm) 14€/hour
- Night time rate (from 8pm) 18€/hour

AIRPORT TRANSFER To/from Madrid or reliable **CHAUFFEUR SERVICE** for day trips, shopping expeditions, or as a daily service.

- Chauffeur service: Contact for price
- Private tourist guide service. Contact for price

PRIVATE CHEF SERVICE.

Meals and dinners conformed by the best local products carefully prepared by our chef. Let our chef delight you on a daily basis or in a special occasion. His international training has as a result a balanced cuisine, innovative and multicultural that will be the delight of your holidays!

- Meal or dinner starting at 35€/person. (Drinks not included)

WINE TASTING AT HOME.

If you prefer to enjoy a wine tasting with friends in the privacy of our house, we'll take care of everything you need to find it at your arrival.

Prices depending on the selection of wines chosen.

GASTRONOMIC FESTIVAL AT HOME

Another option that our guests usually love is to enjoy a traditional meal for lunch or dinner without leaving the house. A lamb roasted in a wood oven accompanied by a red *Ribera del Duero* wine is hard to beat by any other menu ... Enjoy it comfortably in our charming dining room at the same price as in the restaurant. And then, take a drink or a cup of coffee by the fireplace ... A luxury within your reach!



HORSEBACK RIDING.

Burgos is a vast region rich in natural landscapes, from rivers, lakes and extensive forests to semi-arid plateaus. Discover this countryside scenery on horseback: one day rides in the hills and rivers.

- Taylor made excursions are prepared, for experienced jockeys or beginners. Let your imagination flourish and we'll try to make it true: rides beneath the moon, routes for kids, countryside experiences including a picnic...
- Riding Lessons from initiation ponies for children 4-5 years to advanced courses *Salto*, *Dressage* or *Competition*.

X-OUTDOOR ACTIVITIES. The Spaniards are adventurous people... Enjoy a different Burgos full of emotion:

- Flying over the province by balloon or airplane.
- Rafting in the canyons of the Ebro.
- Diving and Caving in *Ojo Guareña*.



FOLK FESTIVALS. There are several popular *fiestas* with lively streets. If any of these happen to meet your stay in our house, we recommend you to discover them first hand :

SAN PEDRO Y SAN PABLO: (Burgos. June 29) . Throughout the week , the city is bustling : *tapas* contest, bullfights, music concerts... Come to *El Espolón* promenade to meet *The Gigantillos*, a lovely couple, and enjoy the busy night life of the city.

EL COLACHO (Castrillo de Murcia. Sunday following *Corpus*). Celebrated since 1621, the whole town is decorated with colorful flowers on the floor. The *Colacho*, a grotesque character pats people with a ponytail and jumps over newborn babies. Complimentary wine and *Sasamón* cheese.

BAROQUE FESTIVAL (Lerma. Early August). Celebrated since the sixteenth century when the Duke of Lerma and Philip III tried to dazzle the rest of Europe. Stilt walkers, dancers, singers, organ concerts and street theater.

TRAGEDY OF THE 7 INFANT OF LARA (Castrillo de la Reina. Mid August) . 3 days in which all the people gets dressed as in the Middle Ages to commemorate passed glory times.

CRONICÓN DE OÑA (Oña. Mid August). Theatrical representation of the town's history with more than 120 actors representing El Cid and Doña Urraca among others.

SERVICES



te cuento 3...

www.tecuento3.com

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