



useful tips you need to know
about our house



TE CUENTO 3 · CHARMING HOUSES & LIFESTYLE





TE CUENTO 3 XESTEIRA

Our house in the small village of “A Xesteira” is a charming country house from the 18th century lovingly restored in a traditional style, maintaining its ancient touch while offering all the mod-cons desirable for today’s high standard lifestyle. A perfect spot for a family retreat in an unspoiled natural site unchanged for centuries. The house adapts itself to the slope of the ground. Come to cozy up in its charming lounge or in its delightful library, both with a roaring fireplace to gather around. The dining room seats 10 guests and the kitchen leads directly to a beautiful verandah shaded by a centenary lemon tree. The villa has 4r double en-suite bedrooms, each with beautiful views of the leafy outside. The property, dominated by a traditional “hórreo”, gets lost into the forest, filled with mighty oak trees and mimosas. Within 2 minutes walking you will find an idyllic river surrounded by chestnut trees with its branches falling into the water. Wandering around you will discover some old waterwheels and amazing landscapes to go for a stroll.

Should you need any advice during your stay, please do not hesitate to contact us at +34639894379 or +34639308623. In case we need to get into the property during your stay for maintenance purposes, we will previously contact you through the telephone number you’ve provided when making your reservation.

We count on you for taking care both of the house and its equipment during your stay in the interest of the next guests. Therefore all the rental rules must be strictly observed. Please be concerned about the neighbor’s privacy and avoid loud noises during the rest hours. Parties, high volume music and loud noises are strictly PROHIBITED at any time.

Thank you for your cooperation and understanding. We hope you enjoy your stay and your home in the deepest Galicia!



MAIN DIRECTIONS TO THE HOUSE

CHECK-IN AND CHECK-OUT

Please let us know your arrival time at least two days before the check-in date. You should also inform us about the check-out time at least one day before your departure date.

Check-in is not allowed before 5:00pm and check-out time is at 12:00pm at the latest. Keeping to the schedule is a must as our occupancy rate is very high. Notwithstanding the above, please let us know your trip info and any rescheduling you might need and we will do our utmost to help.

There is a 50 euros extra charge for late check-in (after 9:00pm). Check-in is not permitted after 11:30 pm.

NUMBER OF GUESTS AND IDS

People other than those in the guest party may not stay overnight in the property.

Guest should be over 25 years old and children and youngsters should never be left unattended.

All the members of the guest party must show their ID or Passport among the arrival, we will keep a copy of them.

The breach of any obligations hereunder will entitle the Homeowner to immediately expel all the members of the guest party and neither the rental rate nor the deposit shall be refundable.

WELCOME PACK

We have selected for you a variety of typical products from the local gastronomy, you will find them on the dining table, enjoy this gift which will hopefully contribute to make you feel at home since the beginning

DAILY FRESH BREAD

Start the day putting your best foot forward with the complimentary fresh bread you will find every morning hanging from the main entrance door (except Sundays and holidays).

SEAFOOD AND FRESH FISH DELIVERY

Every Tuesday, Thursday and Saturday, the local fishmonger delivers seafood and fresh fish all around the area. A unique chance to enjoy first quality products. If you wish to order something specific you may ask the day before calling Pili at +34609693514.

BEVERAGES

We provide complimentary tea and Nespresso coffee; find it on the kitchen's countertop since your arrival. Complimentary ice cubes are also available (inside the freezer).

You will also find a fine assortment of some of our favorite wines. We have selected each grape for you to discover some of the best local wines and also some of the best from other Spanish regions. Find the price list in the kitchen and please write down your consumptions in order to pay for them before checking-out.

CLEANING PRODUCTS

Freely dispose of the cleaning products you will find below the sink.

KEYS

We will provide you with two sets of keys, with these keys each:

- GARDEN UPSTAIRS (pedestrian entrance to the property on the upper zone)
- GARDEN-VILLAGE (pedestrian entrance to the property from the village)
- GARDEN-ROAD (car entrance to the property on the upper zone from the road)
- MAIN DOOR (main entrance to the living room)
- KITCHEN (door from the kitchen to the veranda)
- WOODSHED (door to the woodshed)

Please make sure that all doors are locked when leaving the house.

The deposit shall not be refundable if the two sets of keys are not handled to the Homeowner when checking-out.



WIFI

Complimentary WIFI is provided inside the house.

User name: teCuento3

Password: XESTEIRA2013

CELL PHONE FOR DOMESTIC CALLS

We are providing you with a local cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls so we hope you also find it useful if you need to be reached by someone abroad. Find the number written down on the device.

Non domestic calls are not allowed, neither are calls to special numbers charging extra fees (i.e. numbers starting 901 or 902). You will be charged for these type of calls plus a 10 € penalty for each.

Please do not lose the device, if you do we will have to charge you with a 100€ penalty.

BEDDING AND LINENS

Regardless of the number of people staying at the house, you will find upon arrival every bed perfectly prepared for its use. You can freely decide the way you settle in the bedrooms. All bedding elements (sheets, covers, etc.) are 100% sateen cotton, we hope you enjoy it!

If you have kids or people that may need them, we leave at your disposal waterproof covers for the mattresses. Don't hesitate in asking for them at your arrival to prevent possible stains or damages to the mattresses.

The mattresses have also been carefully selected for your rest. They're made with individually wrapped coils and viscoelastic padding.

BATH TOWELS AND AMENITIES

On top of the beds, you will find a complete set of towels for each one of the guests staying at the house. Each set includes 1 bath towel, 1 hand towel and 2 washcloths. All our towels are 100% cotton, embroidered in black ecologic linen.

These towels are not for outdoors use.

All towels shall be returned on the departure day for cleaning and set up for other guests. In case of loss, a fix amount of 50€ will be charged for each towel, regardless size or type.

Each guest will also receive weekly a set of Molton Brown amenities for personal care (shower gel, shampoo, and moisturizing cream). This is a little gift we hope you enjoy as much as we do... we love this brand's products!

WATER AND ELECTRICITY

We invite you to collaborate with our purpose of taking care of the environment, making a responsible use of energy.

Please remember to put off the lights when you leave the house.

We also ask you to make a reasonable use of water, each day more valued on our planet. There is a heater inside the woodshed, both for heating the house and the water. It should not be manipulated by any circumstance. If you see that hot water runs out because all the guests use it at the same time, we please ask you a little bit of patience for water to heat again.

KITCHEN

In the kitchen you will find a dishwasher, the fires, oven, microwave, fridge and freezer for your use. You will also find small domestic devices such as water heater, coffee maker, toaster or iron. The use of all of them is included in the rent rate. Please, let us know if you find any anomaly or problem while using

MAIN DIRECTIONS TO THE HOUSE

these appliances.

The washing machine is inside the woodshed. You will also find there a fix clothes dryer and a portable one, as well as a small sink.

You will also find all kinds of kitchen utensils, cutlery and dish sets as well as clean table cloths and serviettes in the kitchen cabinets and cupboards.

BICYCLES

In the porch of the lower level, next to the kitchen, you will find 2 bikes. These are for your use, at no cost.

CLEANING AND MAINTENANCE

Once a week we'll arrange for a cleaning service, with change of bedding and bath elements for stays of 14 or more days. For shorter stays, this service is not included. However, if you require any additional cleaning service, please let us know during the booking process. These services will be charged independently, and its price depends on the number of hours required. (Check the SERVICES chapter).

The house is handed over in clean condition, and the day of your departure, it has to be left tidy. We'll do the final profesional cleaning for you and you can pay it on the check out day (Mandatory Final Cleaning price: 75€).

PETS

If you want to bring your pet with you they are admitted under certain restrictions. Please let us know at the moment you make your reservation so we can talk about your specific situation. In case you bring your pet, the Final Cleaning will cost an extra 35€ on top of the regular fee (totaling 110€). The deposit will increase by 250€, adding to a total 1250€, that

will be returned to you at your departure, after checking the good condition of the house and garden.

CUSTOMIZED CUSTOMER SERVICE

We are always available at +34639894379 or at +34639308623 should you need anything during your stay.

Useful telephone numbers:

ER

T. 112

AMBULANCE

General. T. 061

Ambulancias Pontevedra T. 986107565

Ambulancias del Norte T. 886203738

Ambulancias BDM T. 986670066

POLICE

- Policía Nacional. T. 091

- Policía Municipal T. 986833080

- Guardia Civil. T. 986807900/ 986855600

MEDICAL CENTER

- Igrexa, 4. Carballedo T. 986760000

-Cobas, 20. Tenorio. T. 986764085

DRUGSTORES

- Chan, 21. Carballedo T. 986760008

-Barro, 15. Tenorio. T. 986764209

GROCERY STORES

- CARREFOUR. Rua de San Blas, s/n 36143 Pontevedra T. 902202000. (Horario L-S de 9 a 23h)

- SPAR. 36120 Carballedo

POST OFFICE

- Chan. Carballedo

We want to share with you the list of our favorite restaurants around. Enjoy the magnificent Galician gastronomy either in one of these or in one of the many other restaurants nearby.

1. Close to our house... All through the area and in the small villages nearby, you will be able to enjoy all sort of delicious regional dishes.

VEIGA MARIÑA

Within an exceptional rustic setting, just some yards away from our house, you will be able to enjoy good appetizers at their warm dining room or at their terraces.

Cost. Mid-Low

Add. Xesteira 6. 36856

T. +(34) 986763127

Web. <http://www.veigamarina.com>

TENTEMPÍE

A casual environment for fine appetizers and drinks.

Cost. Low

Add. Rebordele

ARAXADAL

This rustic “Mesón” offers a superb Galician stew and very good game meats during the season. You won’t find a written menu as the dishes change every day depending on the available groceries at the local marketplaces. Try the soup, just terrific!

Cost. Low.

Add. Chan 7, Carballedo. 36856

T. +(34) 986760018

Web. <http://www.araxadal.com>



SOME OF OUR FAVOURITE RESTAURANTS

CASA O PIPEIRO

Old-style restaurant passed from parent to child from generation to generation yet preserving their secret touch and traditional dishes. Huge portions.

Cost. Mid.

Add. Av de Vigo, 5. 36820 Ponte Caldelas

T. +(34) 986355039

Web. <http://www.casapipeiro.com>

2. Within the town of Pontevedra...

RESTAURANTS IN “PLAZA DE LA LEÑA”

This charming square in Pontevedra’s downtown is the ideal place for a casual dinner at any of its terraces. A warm environment for exceptional local really affordable dishes carefully cooked. EIRADO, LOAIRA and RIANXO are probably three of the best.

Cost. Mid.

Add. Praza da Leña, 36002, Pontevedra

CASA ROMÁN

Family owned restaurant with a broad tradition when cooking amazingly fresh fish and seafood from the “Ria”.

Cost. Mid-High.

Add. Augusto García Sánchez, 12. 36003 Pontevedra

T. +(34) 986843560

Web. <http://www.casaroman.com>

LA CASA DE LAS 5 PUERTAS

One of the Galician nouvelle cuisine temples. Sophisticated preparations and high quality raw material. Their Tortilla has been granted with “The Best Spanish Tortilla Award”.

Cost. Mid-High.

Add. Avda Santa María, 8. 36002 Pontevedra

T. +(34) 986851948

Web. <http://www.5puertas.com>

ALAMEDA 10

Signature fusion cuisine together with top of the line raw materials. Don’t miss their broad wine selection.

Cost. Mid-High.

Add. Alameda, 10. 36001 Pontevedra

T. +(34) 986857412

Web. <http://www.restaurantealameda10.com>



3. Other restaurants well worth visiting...

CASA SOLLÁ

For many the best restaurant in Galicia. Don’t miss the opportunity of enjoying this Michelin star restaurant and its tasteful atmosphere.

Cost. High.

Add. Avda Sineiro 7. 36005 Poio

T. +(34) 986872884

Web. <http://www.restaurantesolla.com/>

LOLIÑA

A cult spot for locals who love fish and seafood at its best. Perfectly cooked dishes. Try their “almejas (clams) de carril”.

Cost. High.

Add. Calle Alameda, 1 Carril. 36600 Vilagarcia d’Arousa

T. +(34) 986501281

d’BERTO

For this seafood restaurant size does matter, a lot. Therefore they do what it takes to get the very best pieces from the Ria for you. Just choose between roasted or grilled.

Cost. High.

Add. Av. Teniente Domínguez, 84. 36980, O Grove

T. +(34) 986733447

Web. <http://www.dberto.com>

CULLER DE PAU

Avant-garde restaurant broadly acclaimed during the last years, including one Michelin star. Superb ocean view together with a perfect mix between local cooking and international influences.

Cost. High.

Add. Reboredo 73. 36980 O Grove

T. +(34) 986732275

Web. <http://www.cullerdepau.com>



GUEST SERVICES AND ACTIVITIES... ENJOY THE SUPREME CUSTOMER SERVICE

Enjoy your vacation and leave the organization to us. We offer a range of Guest Services and Activities that we have selected for you. These Guest Services can be booked at the same time as your reservation, during a presentation by the person responsible for welcoming you or at any time during your stay.

Lots of our services and activities are included for our guests. Enjoy them complimentary on your holidays:

WELCOME PACK. A variety of typical products from the local gastronomy, the essence of Galician culture.

DAILY FRESH BREAD. We want you to start your day with energy, so every morning, you will find fresh bread on your door (except Sundays and holidays).

AMENITIES BY MOLTON BROWN. Enjoy a luxurious bathing experience that nourishes the skin and stimulates the senses.

BICYCLES. You have a pair of bikes at our house. Feel free to use them and explore the area.

MAID. Daily professional maid service (complimentary once a week for stays longer than 2 weeks).

LOCAL CELL PHONE. Spanish cell phone for your domestic calls during your holidays. Spanish communications providers do not charge for income calls, so it will be useful if you need to be reached by someone abroad.

BOOKING TAXI and RESTAURANT REQUEST. We will be glad to arrange these services for you.

WIFI. Keep connected at home at all times.



SERVICES

OPTIONAL SERVICES AND ACTIVITIES YOU MIGHT WANT TO BOOK

CÍES ISLANDS. Don't miss the most idyllic spot on the north coast: sail in our boat with our captain to the deserted Cíes Islands, with its white sand and crystal clear waters.

HIGH SEASON (June 1st to September 15th)

- **SAILBOAT** from RCN Vigo. (Max 6persons)
350€/day from M-F. 450€/day at weekend.
- **SAILBOAT** from RCN Vigo. (Max 8persons)
450-500€/day M-F. 500-600€/day weekend.
- **SAILBOAT** from Bouzas. (Max 10persons)
600€/day from M-F. 750€/day at weekend.
- **POWERBOAT** from RCN Vigo. (Max 8persons)
300€/day from M-F. 400€/day at weekend.

LOW SEASON (September 16th to 31st May)

- **SAILBOAT** from RCY Baiona. (Max 12persons)
450€/day.
- **SAILBOAT** from RCN Vigo. (Max 6persons)
250€/day.
- **SAILBOAT** from RCN Vigo. (Max 8persons)
300-350€/day.
- **SAILBOAT** from Bouzas. (Max 10persons)
450€/day.
- **POWERBOAT** from RCN Vigo. (Max 8persons)
300€/day from M-F. 350€/day at weekend.

NOTES: Sailing trips go from 10 am to 8 pm.
Captain service 150€/120€ (High/ Low)
Deposit for rentals without captain: 1.500€
Mandatory final cleaning: 40€
Petrol: will be charged separately depending on the actual consumption.

SAILING TOURS. Enjoy an unforgettable day-tour on one of our boats during which you will admire the beauty of the Galician coast and its beaches. Various excursions on offer.

- **8h tour** (from 10am-6pm). 75€/person
- **4h tour** (from 10am-2pm/4pm-8pm). 35€/person

NOTES: A minimum of 2 and 4 persons for each.



ON BOARD CATERING:

- **STANDARD** 20€/person
Pies, Spanish omelet, Russian salad, assorted fruits, dessert and soft drinks.
- **PREMIUM**. 35€/person
Assorted cheese and ham, 5 varieties of local seafood, pies, assorted fruits, dessert and soft drinks.
- **DE LUXE**. 52€/person
5 varieties of local seafood, paella, dessert and soft drinks.
- **BREAKFAST**. 9€/person
Hot drinks, juice, assorted pastries.

NOTE: All members of the party must pick the same menu. Price might change depending on the beverages you select.

FISHING. Practice your favorite sport down in the river Almofrei, famous for its two fishing preserves, or be a guest at the local professional fishing open water fishing boats.

- Check the prices depending on modality.





BEAUTY AND HEALTH AT HOME. In the comfort of the house, get all the ocean view body treatment that will enhance your stay with degree physiotherapist and beautician...

- Relaxing body Massage 1h. (55€)
- Beauty physiotherapy treatment 1h. (57€)
- Relieving Treatment and basic download 1h. (60€)
- Lymphatic drainage 1h. (60€)
- Treatment and diagnosis of rehabilitation and sports and trauma physiotherapy 1h. (65€)
- Facial cleaning / Moisturizing facial treatment
- Pedicure and Manicure

GROCERY SHOPPING PRIOR TO ARRIVAL. Select your groceries from our list on our website <http://tecuento3.com/index.php/en/grocery> and arrive to find them delivered and available in the house.

Store cost plus our management fixed fee of 55€.

MAID. Professional maid service:

- Daily (8h/day). 300€/week
- Daily live-in maid. Contact for price
- Hourly. 12€/hour
- Final cleaning. 100€

BABYSITTER. Profesional baby sitter english and spanish spoken to help you with your kids:

- Day time rate (from 9am a 8pm) 14€/hour
- Night time rate (from 8pm) 18€/hour

AIRPORT TRANSFER. To/from

- Vigo Airport. 50€ per trip
- Other airports. Contact for price

CHAUFFEUR SERVICE. Book a reliable chauffeur for day trips, shopping expeditions, or as a daily service.

- Chauffeur service: Contact for price
- Private tourist guide service. Contact for price



SERVICES



WINE AND GASTRONOMIC ROUTES.

Galicia is famous in all Spain for its extraordinary gastronomy and fabulous wines. It is precisely in the south half of Galicia where we find the three main appellations of origin: Rías Baixas, Ribeiro and Valdeorras, responsible for some of the best wines of the international scenery.

Getting to know the artistic and natural Galician heritage combined with an excellent meal outside of the touristy circuits will make for a complete and unforgettable experience.

We can help you organize any itinerary you imagine. Ask us, we'll be delighted to help you. Some ideas:

- Route through Ribeira Sacra and Sil cannons
- O Rosal wine route



SEAFOOD MEAL Delivered at home with or without waiter service. We go to Vigo fishers' market to pick up the best product available on a daily basis. Just fished out of the *Ría*.

- **BASIC** 30€/person
(Includes Zamburiña -Queen Scallop-, Centollo -Spider Crab-, Nécora and Buey de Mar)
- **DE LUXE** 65€/person
(Includes Bogavante, Almeja -Clam-, Ostra gallega -Galician Oyster-, Centollo -Spider Crab-, Nécora and Buey de Mar)

Guiding prices, depending on market and availability. Other combinations available

PRIVATE CHEF SERVICE. Meals and dinners conformed by the best local products carefully prepared by our chef. Let our chef delight you on a daily basis or in a special occasion. His international training has as a result a balanced cuisine, innovative and multicultural that will be the delight of your holidays!

- Meal or dinner starting at 35€/person. (Drinks not included)

QUEIMADA (ancient Galician drink) prepared the traditional way with "conxuro" (spell) included.

- 22€/person (mínimum 6 persons)



RAFTING.

Navigate rivers with an inflatable boat. Enjoy nature at its purest, encountering rapids and travelling through currents.

- 2 hours of navigation 33€/person
- 5 hours of navigation 66€/person

NOTE: Departures at 11:00 and 16:00. Price includes: helmet and certified life vest, neoprene suit and socks 5mm thick. Civil Responsibility Insurance. Personal Accident Insurance. Supervision and guidance given by certified teachers. CD containing pictures of your group's descent. On-land support person during all the experience.

HORSEBACK RIDING.

Discover the countryside scenery on horseback: one day rides in the hills and rivers.

- Taylor made excursions are prepared, for experienced jockeys or beginners. Let your imagination flourish and we'll try to make it true: rides beneath the moon, routes for kids, countryside experiences including a picnic...

SOME OTHER SPOTS YOU SHOULDN'T MISS.

We invite you to explore all the area around the Cotobade Concello and its amazing pristine nature. Find the secret paths besides the Almofrei river, its natural swimming pool and the ancient Roman bridge. All of it just by crossing the road in front of the house. Don't miss the leisure area at Pozo Negro (Rebordelo), or the fascinating route with its six antique water mills around the riverside.



SERVICES



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